ON-DEMAND TELEPHONE INTERPRETING SERVICE

Department : *PIN :*

York & Scarborough Teaching Hospitals

Step#1

Identify the code for the required language from the language code list.

Step#2

Call **0333 091 3305**

Step#3

Enter your 8-digit Pin into the keypad

Step#4

Enter the Language Code into the keypad

Step#5

The call will go through to an operator who will confirm the language you have entered.

Step#6

The operator will ask if a dial out to the customer is required:
If yes, provide the customer phone number. Let the operator know if you want to speak to the interpreter to give a brief introduction before the customer is added. The operator will source the interpreter and dial out to the customer.
If no, the operator will source the interpreter and the call will be put through to the interpreter

TOP LANGUAGES AND LANGUAGE CODES

LANGUAGE	CODE	LANGUAGE	CODE
Albanian	7004	Polish	7254
Arabic - All or Any	7007	Punjabi (Indian)	7259
Bengali (Sylheti)	7053	Punjabi (Pakistani)	7260
Chinese (Cantonese)	7083	Romanian	7266
Chinese (Mandarin)	7085	Russian	7267
Farsi	7113	Somali	7288
French	7118	Tigrinya	7309
Hungarian	7141	Turkish	7316
Kurdish (Sorani)	7184	Ukrainian	7319
Pashto	7251	Urdu	7320

FEEDBACK

We encourage you to report any complaints or feedback as we are continually seeking to improve our services.

ISSUES CONNECTING?

Call
0330 2020 270

Email
bookings@empire-groupuk.com