

HOW TO BOOK A BSL VIDEO INTERPRETER

LOGIN TO OUR WEBSITE WWW.LANGUAGE-EMPIRE.NET AND ENTER YOUR LOGINS INTO THE BLUE BOX
TO RESET YOUR PASSWORD OR REQUEST YOUR LOGINS, PLEASE EMAIL BOOKINGS@EMPIRE-GROUPUK.COM

The screenshot shows the Language Empire dashboard. At the top, there's a header with the company name and contact information. The main area is divided into three sections: 'CANCELLED BOOKINGS' (0), 'PENDING BOOKINGS' (0), and 'COMPLETE BOOKINGS' (0). Below these, there's a section for 'Bookings Scheduled Today' and 'Bookings Scheduled Tomorrow'. On the right, there's a 'Contact Support' form with fields for Name, Email, Telephone, and a message box.

PRESS +VIDEO NON-SPOKEN BOOKING

The screenshot shows the 'New Schedule Video Booking' form. It has four tabs: '1. Platform Selection', '2. Appointment Details', '3. Non-English Speaker Details', and '4. Your Details'. The 'Appointment Details' tab is active. It contains fields for 'Your Ref', 'Purchase Order Ref', 'Appointment Date', 'Customer Name', 'Department', 'Appointment Time', 'Duration', 'Service Contact Name', 'Service Contact Tel', 'Interpreter Gender', and 'Brief Nature of Assignment'. There are also checkboxes for 'Are you flexible with the time and date of the appointment?' and 'No'.

COMPLETE THE SHORT FORM

From: bookings@empire-groupuk.com <bookings@empire-groupuk.com>
Sent: 14 August 2026 13:49
To: test@northtyneside.gov.uk
Subject: Video Interpreter Booking Acknowledgement – LEVID1871836 (British Sign Language)

Dear TEST USER

Thank you for making a video booking online. Your unique booking reference is LEVID1871836.

The details of your booking and the link & pin code for the meeting are listed below.

Link: [Scheduled Video Interpreting - Language Empire](#)
Pin Code: 380651
Note: Do not share your meeting details with anyone else.

CHECK THE ACKNOWLEDGEMENT EMAIL FOR INSTRUCTIONS ON HOW TO JOIN THE CALL



North
Tyneside
Council