

Key benefits of Scheduling an interpreter for your telephone appointment

- Even though the booking is scheduled there is still a good level of flexibility
- No wait time due to peak time, high demand or rare language, meaning less clinical time wasted waiting for an interpreter.
- Briefing can be requested with interpreter or a briefing can be added on the booking form so the interpreter can be better prepared for the appointment and have an understanding about the nature of what may be discussed.
- Named interpreter can be requested for continuity if it is a follow up appointment
- Peace of mind that an interpreter has already been secured for your appointment
- Over 400 languages available, including some of the worlds rarest languages
- 99.9% fulfilment of scheduled telephone services
- Provides better visibility of data to the ICB and Language Empire, allowing for detailed analysis.