



ON-DEMAND TELEPHONE INTERPRETING SERVICE

Department : PIN :

Sheffield Health and Social Care

Step#1

Identify the code for the required language from the language code list.

Step#2

Call **0330 058 5950**

Step#3

Enter your 8-digit Pin into the keypad

Step#4

Enter the Language Code into the keypad

Step#5

The call will go through to an operator who will confirm the language you have entered.

Step#6

The operator will ask if a dial out to the customer is required:

If yes, provide the customer phone number. Let the operator know if you want to speak to the interpreter to give a brief introduction before the customer is added. The operator will source the interpreter and dial out to the customer. If no, the operator will source the interpreter and the call will be put through to the interpreter

Slovak	Arabic	Farsi	Urdu	Kurdish Sorani	Tigrinya	Somali	Albanian	French	Polish
7285	7007	7113	7320	7184	7309	7288	7004	7118	7254

Punjabi Pakistani	Punjabi Indian	Chinese	Pashto	Hungarian	Turkish	Romanian	Bengali Sylheti	Czech	Vietnamese
7260	7259	7085	7251	7141	7316	7266	7053	7095	7324

FEEDBACK

We encourage you to report any complaints or feedback as we are continually seeking to improve our services.

**ISSUES
CONNECTING?**



Call
0330 2020 270



Email
bookings@empire-groupuk.com

Scan to access the
Language Chart

