

To access a Telephone Interpreter, call Freephone:

Darlington, Durham Dales E'ton & S'field: 0333 188 3722

Gateshead: 0333 188 3723

Hartlepool & Stockton, South Tees: 0333 188 3724

North Cumbria, North Durham, North Tyneside,

Northumberland, South Tyneside, Sunderland: 0333 188 3725

Newcastle: 0333 188 3732



NHS



TELEPHONE INTERPRETING ACCESS

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- 1 Enter access code:
- 2 Enter language code (codes are provided in the customer hub)
- 3 Follow prompts on specific gender, 3rd party dial out and briefing time
- 4 Wait for your interpreter to join and the system to dial out

Should you experience any issues, please contact our Customer Service team on 0330 20 20 270

