

Non-English Speaker On Face to Face Interpreter Feedback

Dear Sir or Madam,

Language Empire is the company instructed by this organisation / department to provide language assistance for non-English speakers. We would be grateful if you could spend few minutes filling out this feedback questionnaire. We will use your feedback to maintain our high standards and to continually improve our services. **Please complete, sign and return back to the Interpreter.**

亲爱的先生或女士，

语言帝国是一家专门为非英语语言使用者提供语言帮助的组织/机构。我们将非常荣幸如果您能用几分钟的时间来帮助我们填写信息反馈问卷。您的反馈将有助于帮助我们保持并且进一步的提高我们的服务质量。**请您填写完整，签名并且交还给口译者。**

Job Reference:	Yes 是	No 否
Did the Interpreter arrive on time?		
口译者是否准时到达工作地点?	<input type="checkbox"/>	<input type="checkbox"/>
Provide an introduction and present to you the company ID Card?		
口译者是否向您出示公司工作证件并且提供一些介绍?	<input type="checkbox"/>	<input type="checkbox"/>
Were you satisfied with the appearance and dress code of your Interpreter		
您对给您提供的口译者的外貌着装是否满意?	<input type="checkbox"/>	<input type="checkbox"/>
Act in a professional and polite manner?		
口译者是否表现了专业水准和足够的礼貌?	<input type="checkbox"/>	<input type="checkbox"/>
Was the interpreter fluent in your native language?		
口译者是否能够流利的使用您的母语?	<input type="checkbox"/>	<input type="checkbox"/>
Did the interpreter ask if you have any questions to ask or if you were unsure about anything during the course of the interpreting session?		
在整个口译过程中，口译者有没有问过您这样的问题-您是否有任何问题要问或者您是不是有什么事情还不是很确定?	<input type="checkbox"/>	<input type="checkbox"/>
Would you like the same interpreter again?		
您是否愿意再次聘用同一位口译者?	<input type="checkbox"/>	<input type="checkbox"/>

Print Name 名字:

Date 日期:

Thank you for completing this feedback form, your feedback / comments will be sent to the organisation/department which requested an interpreter for you.

非常感谢您填写这份反馈信息表，您的反馈/意见将会被送回到给您提供口译者的组织/机构。